



## For Guests with Disabilities

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Royal Caribbean addresses the needs of guests with disabilities by providing accessible staterooms and bathroom facilities, wide corridors and special devices to aid people with hearing and visual disabilities. Access Coordinators are available to assist in vacation planning at **Royal Caribbean's Access Department: 800-722-5472, extension 34492**. Guests can also request a free *Accessible Seas* brochure detailing Royal Caribbean's accessibility offerings.

### Special Accommodations

Please report any special conditions requiring medical treatment or attention to Royal Caribbean in writing at the time of booking. Among the variety of special needs that we can accommodate are:

- Guests who use wheelchairs or scooters\*
- Hearing disabilities
- Visual disabilities
- Guests with service animals
- Most special diets
- Oxygen therapy\* (liquid oxygen, compressed gas oxygen or oxygen concentrator)
- Dialysis\* (Continuous Ambulatory Peritoneal Dialysis only. Royal Caribbean can recommend an independent contractor to assist those guests who require assistance for HEMO Dialysis.)

\* *Please note medical equipment required by guests for oxygen, dialysis and wheelchairs is not provided by Royal Caribbean*

### Accessible Stateroom Features on Vision-, Sovereign-, Voyager- and Radiance-Class Vessels

- Conveniently located near elevators
- Inside and outside locations in a full range of categories
- Sized from 197 square ft. - 362 square ft.
- Deluxe staterooms feature 74 – 86 square foot balconies
- 32-inch-wide doors allow unrestricted movement in and out of rooms
- Flat floors permit easy bathroom access
- Five-foot turning radius in sleeping areas, bathrooms and sitting areas
- Rooms are equipped with portable phones

*(more)*

### **Functional Bathrooms**

- Extra space and 32-inch-wide doors for wheelchair maneuverability
- Grab bars
- Built-in shower stools (18-inches long, 14.5-inches wide and 20.5-inches high)
- Lowered sink and vanity
- 17.5 -inch or 19-inch raised toilet seats

### **Spacious Corridors**

- Wide enough for wheelchairs to make a 180 degree turn
- Doors to outdoor areas open automatically with the touch of a button
- Terraced public rooms utilize gradual inclines instead of steps
- Ramps installed for passenger accessibility

### **For People with Hearing Disabilities**

- Listening device kits, available at the Guest Relations Desk
- Strobe-light door knocker
- Strobe-light telephone ringer
- Amplifier for telephone
- Alarm clock with under-mattress or under-pillow vibrator
- Assistive listening devices available in theaters

### **For People with Visual Disabilities**

- Braille on menus, cabin doors, service directories, elevator buttons and stairway handrails.
- Large Print menus and Cruise Compasses.

### **Accessibility on *Wilderness Express* Train Cars**

Royal Celebrity Tours' *Wilderness Express* train cars are equipped with dome-level ADA-complaint seating, allowing travelers with disabilities to access both levels.

- Wheelchair lift from ground level to lower level and wheelchair lift from lower level to dome level
- Seating for two wheelchairs on dome level
- Seating for one wheelchair in dining room, restroom on lower level accessible

*(more)*

### **Medical Care**

Every Royal Caribbean ship offers professional medical services for a reasonable fee through independently contracted, licensed (international or domestic) physicians and nurses. Medical services are limited.

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